



How to Advocate for Strengthening the Injury Services Safety Net Care System

1

Navigate to <https://www.votervoice.net/BIAV/campaigns/131913/respond>



Strengthening Virginia's Safety Net for Residents Living With Brain Injury

Virginians living with brain injury deserve consistent, accessible, and high-quality services no matter where they live. This **\$1.3 million** funding request would strengthen and expand the existing state-contracted safety net for brain injury services, increasing statewide coverage and

Compose Your Message

- Governor
- Lt. Governor
- State Senator

[+ more](#)

Please edit the first paragraph of the message body below to make it a

2 Delete the text in brackets.

housand square miles.

Urban regions remain underserved as well. In Hampton Roads—Virginia's second most populated region—**only two full-time case managers** currently serve the entire area.

Newly expanded regions need outreach.

Communities that only recently gained access to services need increased marketing and engagement so residents know support is available.

More professional staff are needed statewide. Case managers, Clubhouse/day program staff, licensed counselors, rehabilitation therapists, life-skills specialists, and employment staff are all critical to providing the same level of support commonly available in other disability service systems.

Recent funding was vetoed. In FY26, the General Assembly appropriated **\$750,000** to strengthen

Message Body

It is important to me that the brain injury care network is strengthened because ...
[Insert your comments here: Tell why it's important. Include some of your story or the story of your loved one.]

Virginians living with brain injury deserve consistent, accessible, and high-quality services no matter where they live. HB#/SB# would strengthen and expand the existing state-contracted safety net for brain injury services, increasing statewide coverage and enhancing programs that many residents rely on.

This new funding would support additional case managers, clinical professionals, housing options, and program capacity to meet the growing demand for specialized brain injury services across Virginia. Many programs currently maintain waiting lists and struggle to meet the needs of residents who require intensive, long-term, and highly specialized supports.

Enter Your Info

Your Information

3 Type your personal story as it relates to the issue.

- Rural Virginians are especially impacted.** In some localities, *one* case manager must cover as many as **five counties**, often serving as the only brain injury professional in an area spanning **hundreds to several thousand square miles**.
- Urban regions remain underserved as well.** In Hampton Roads—Virginia's second most populated region—**only two full-time case managers** currently serve the entire area.
- Newly expanded regions need outreach.**
- Communities that only recently gained access to services need increased marketing and engagement so residents know support is available.
- More professional staff are needed statewide.** Case managers, Clubhouse/day program staff, licensed counselors, rehabilitation therapists, life-skills specialists, and employment staff are all critical to providing the same level of support commonly

Subject

Please Strengthen the Brain Injury Care System

Message Body

It is important to me that the brain injury care network is strengthened because after surviving a stroke, I needed cognitive therapy and case management, but staff shortages and long waiting lists made access difficult. Delayed services slowed my recovery and limited my ability to regain independence. Strengthening the network and workforce would help survivors like me get the timely support we need.

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This new funding would support additional case managers, clinical professionals, housing options, and program capacity to meet the growing demand for specialized

Enter Your Info

4 Type your name and email address.

managers, Clubhouse/day program staff, licensed counselors, rehabilitation therapists, life-skills specialists, and employment staff are all critical to providing the same level of support commonly available in other disability service systems.

- **Recent funding was vetoed.** In FY26, the General Assembly appropriated **\$750,000** to strengthen statewide brain injury services, but the funding was line-item vetoed by the Governor, with a recommendation to reconsider it in the new biennial budget.
- **Supportive housing capacity must increase.** Additional programmatic support is needed for **22 more supportive housing units**, expanding capacity from 14 to 36 residents—a **155% increase**—to address Virginia’s shortage of long-term, stable housing for people living with brain injury.

Virginians with brain injury rely on this safety net to live

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Enter Your Info

Your Information

Prefix *	First Name *	Last Name *
Email		

Yes, sign me up to receive text alerts

By providing your mobile number, you agree to receive periodic call to action text messages from Brain Injury Association of Virginia. Message and data rates may apply. Reply HELP for help. Reply STOP to unsubscribe. Message frequency varies. [Privacy Policy](#).

Mobile Number

Home Information

Street Address *	
ZIP Code *	Enter Zip for City and State

Yes, sign me up to receive email updates and action alerts from Brain Injury Association of

5 Click the "Yes, sign me up to receive text alerts" field if applicable.

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Enter Your Info

Your Information

Ms.	Test	Tester
test@test.com		

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Virginians with brain injury rely on this safety net to live safely, independently, and with dignity in their communities. Strengthening the system now ensures that no resident is left without the services they need.

Enter Your Info

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804-865-3965

Please enter a valid mobile phone number.

Home Information

Street Address *

ZIP Code * Enter Zip for City and State

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Remember me

Send Message

 Voter Voice
part of FiscalNote

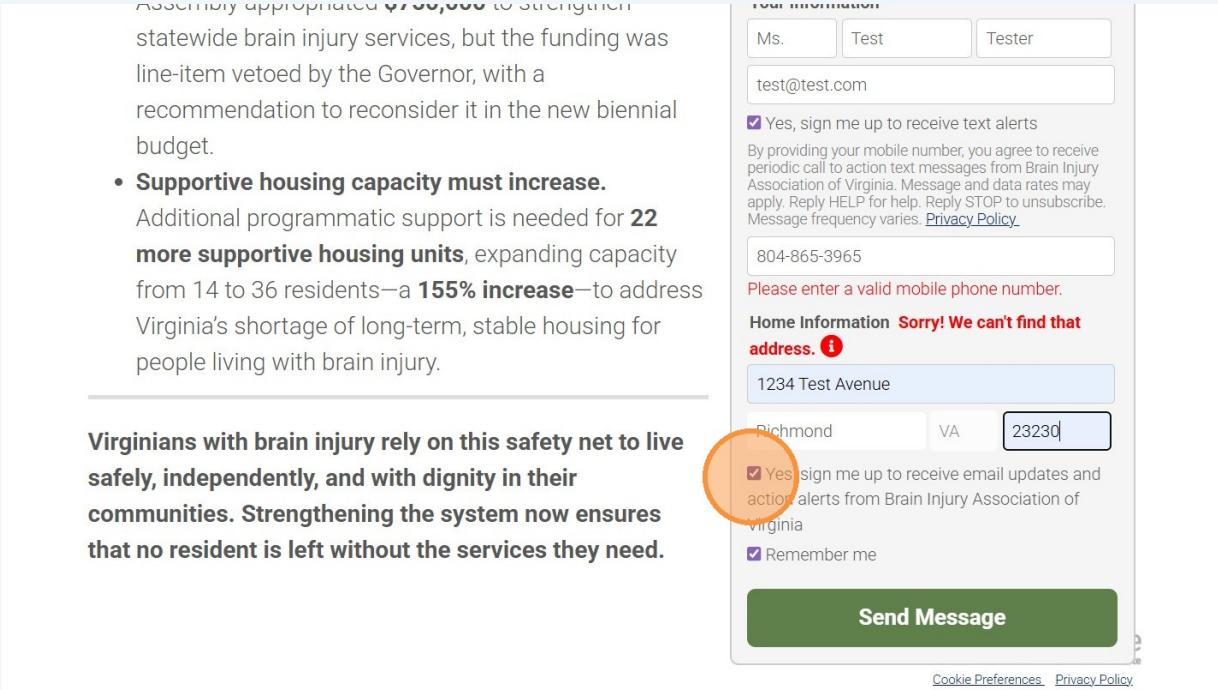
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Home Information **Sorry! We can't find that address.** [i](#)

1234 Test Avenue

Richmond VA 23230

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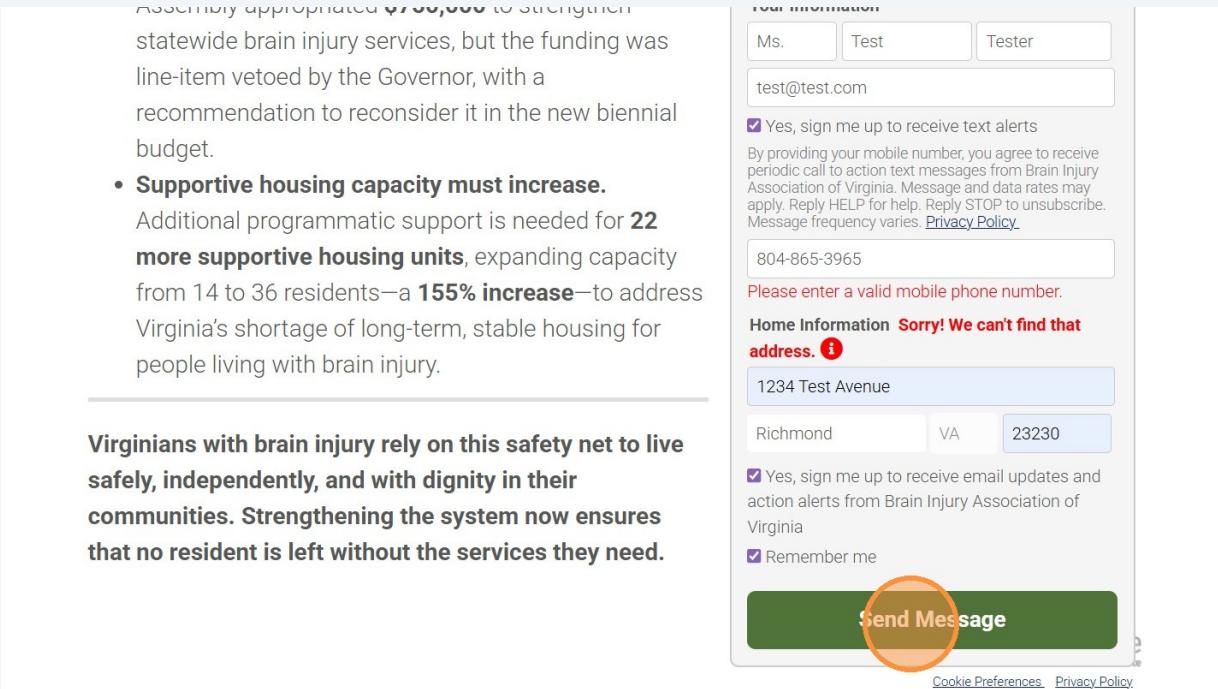
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9 Click "Send Message"

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10

Wait! There is one additional step to complete your submission. After selecting "Send Message," scroll to the top of the page.

11

If you did NOT enter your phone number on the previous page, you will be prompted to enter it.

wrestling with outdated technology instead of serving Virginians directly.

What This \$420,000 Investment Would Do for Virginians Living With Brain Injury

FY27 – \$120,000 (One-Time Funding)

- Conduct a comprehensive statewide assessment of:
 - Current and future provider needs
 - Requirements for a modern, VITA-approved Client Relationship Management (CRM) or Electronic Health Record (EHR) system
 - System features needed to improve communication, record sharing, and outcome tracking for clients and caregivers

FY28 – \$300,000 (One-Time Funding)

- Develop a detailed implementation plan highlighting:
 - New business processes and technology needs
 - Standardized data and outcome measures

Additional Information

Your message has not been sent!

Your officials require the following additional information to be submitted in order for this message to be delivered to them.

Several recipients (1)

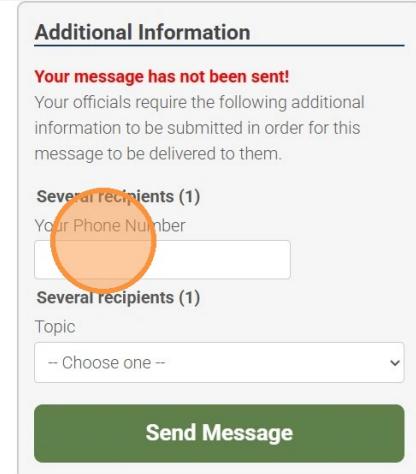
Your Phone Number

Several recipients (1)

Topic

-- Choose one --

Send Message



12 Select the "Health & Human Resources - Aging & Rehabilitation" option.

programs, limiting continuity of care when a resident moves or transitions to a different program.

- The system does **not comply with current VITA standards**, creating additional risk and inefficiencies.
- Case managers are forced to spend **valuable time wrestling with outdated technology instead of serving Virginians directly**.

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Several recipients (1)

Your Phone Number
804-865-9134

Several recipients (1)

Topic
Health & Human Resources - Aging & Rehab

Send Message



13 **If you have already entered your phone number on the previous page, you will only need to select the "Health & Human Resources - Aging & Rehabilitation" option in the dropdown menu.**

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 - How a modern system will improve client care, streamline documentation, and strengthen accountability
 - How improved data will benefit clients, caregivers, providers, DARS, funders, and Virginia lawmakers

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Send Message



Why It Matters

Modernizing this system will create a **more seamless and coordinated experience** for Virginians living with brain

14 Click "Send Message"

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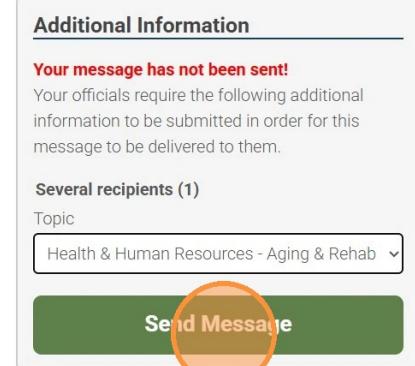
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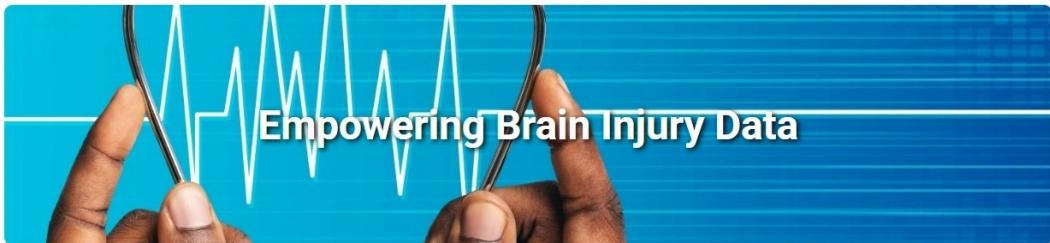


Why It Matters

Modernizing this system will create a **more seamless and coordinated experience** for Virginians living with brain

15

Once you see this confirmation, your message has been sent.



Confirmation

Thank you for supporting our effort. We appreciate your interest and hope that you will consider helping us again in the future.

You have communicated with the following:

- Governor Glenn Youngkin ([email](#))
- Lt. Governor Winsome Sears ([email](#))
- Senator Lamont Bagby ([email](#))
- Delegate Betsy Carr ([email](#))

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