

# How to Advocate for Modernizing Virginia's Brain Injury Data Systems

1 Navigate to <https://www.votervoice.net/BIAV/campaigns/131921/respond>



## Modernizing Virginia's Brain Injury Data Systems

Virginians living with brain injury deserve a service system that is coordinated, efficient, and built on modern tools that reflect today's needs. For more than 12 years, state-contracted brain injury providers in Virginia have been required by DARS to use a **customized data platform that is now outdated, fragmented, and unable to support the level of care residents need and deserve.**

The current system creates significant barriers for individuals with brain injury, their caregivers, and the professionals who support them:

- There is **no client or caregiver portal** for communication or shared documentation

### Compose Your Message

- Governor
- Lt. Governor
- State Senator

more

**Please edit the first paragraph of the message body below to make it a personal request. Use your own words and thoughts to express your thoughts on this.**

### Subject

Empowering Brain Injury Services Data

### Message Body

It is important to me that the brain injury care network makes the most of its data because . . .  
[Insert your comments here: Tell why it's

## 2 Delete the text in brackets.

resulting in **misinterpretation and inconsistent reporting** across providers.

- Client records **cannot be shared across brain injury programs**, limiting continuity of care when a resident moves or transitions to a different program.
- The system does **not comply with current VITA standards**, creating additional risk and inefficiencies.
- Case managers are forced to spend **valuable time wrestling with outdated technology instead of serving Virginians directly**.

### What This \$420,000 Investment Would Do for Virginians Living With Brain Injury

FY27 — \$120,000 (One-Time Funding)

- Conduct a comprehensive statewide assessment of:
  - Current and future provider needs
  - Requirements for a modern, VITA-approved Client

- Governor
- Lt. Governor
- State Senator

+ more

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Subject

Empowering Brain Injury Services Data

Message Body

It is important to me that the brain injury care network makes the most of its data because . . . [Insert your comment here. Tell why it's important. Include some of your story or the story of your loved one.]

Virginians living with brain injury deserve a service system that is coordinated, efficient, and built on modern tools that reflect today's needs. For more than 12 years, state-contracted brain injury providers in Virginia

## 3 Type your personal story as it relates to the issue.

hting:  
needs  
s  
care,  
1  
providers

### Message Body

It is important to me that the brain injury care network makes the most of its data because after surviving a traumatic brain injury from a car crash, I quickly learned how disconnected the system is. I had to tell my story again and again to different providers, wait for records to be transferred, and navigate delays that slowed my recovery. If providers had been able to easily share accurate, up-to-date information, I could have spent less time managing paperwork and more time healing.

Virginians living with brain injury deserve a

#### 4 Type your name and email address.

Modernizing this system will create a **more seamless and coordinated experience** for Virginians living with brain injury—one where providers can communicate effectively, records are secure and shareable, and services can be delivered more efficiently.

- A new data platform will:
  - Improve access to care
  - Reduce delays
  - Strengthen communication between clients, caregivers, and providers
  - Enhance statewide consistency
  - Improve outcomes by giving case managers more time to focus on people, not paperwork

**Modern data systems are a basic necessity — not a luxury — for a strong Virginia brain injury safety net. Investing now ensures that residents living with brain injury receive the coordinated, high-quality support they deserve.**

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##### Enter Your Info

###### Your Information

Prefix \* First Name \* Last Name \*  
Email \*

☐ Yes, sign me up to receive text alerts

By providing your mobile number, you agree to receive periodic call to action text messages from Brain Injury Association of Virginia. Message and data rates may apply. Reply HELP for help. Reply STOP to unsubscribe. Message frequency varies. [Privacy Policy](#)

Mobile Number

###### Home Information

Street Address \*

ZIP Code \* Enter Zip for City and State

☒ Yes, sign me up to receive email updates and action alerts from Brain Injury Association of Virginia

☒ Remember me

Send Message

#### 5 Click the "Yes, sign me up to receive text alerts" field if applicable.

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test@test.com

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Send Message

Powered by  
**votervoices**  
PART OF FiscalNote  
[Cookie Preferences](#) [Privacy Policy](#)

## 6 Type your phone number if you would like to receive text alerts.

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ZIP Code \* Enter Zip for **City** and **State**

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**Send Message**

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**voter voice**  
PART OF FiscalNote

[Cookie Preferences](#) [Privacy Policy](#)

## 7 Type your home address.

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804-865-3965

Please enter a valid mobile phone number.

**Home Information**

1234 Test Avenue

ZIP Code \* Enter Zip for **City** and **State**

☒ Yes, sign me up to receive email updates and action alerts from Brain Injury Association of Virginia

☒ Remember me

**Send Message**

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**voter voice**  
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[Cookie Preferences](#) [Privacy Policy](#)

8

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804-865-3965

Please enter a valid mobile phone number.

Home Information

1234 Test Avenue

23230

Enter Zip for City and State

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☒ Remember me

Send Message

 **votevoice**  
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[Contact Us](#)

9

Click "Send Message"


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804-865-3965

Please enter a valid mobile phone number.

Home Information **Sorry! We can't find that address.** 

1234 Test Avenue

Richmond

VA

23230

☒ Yes, sign me up to receive email updates and action alerts from Brain Injury Association of Virginia

☒ Remember me

Send Message

[Cookie Preferences](#) [Privacy Policy](#)

[Contact Us](#)

10

Wait! There is one additional step to complete your submission. After selecting "Send Message," scroll to the top of the page.

11

**If you did NOT enter your phone number on the previous page, you will be prompted to enter it.**

wrestling with outdated technology instead of serving Virginians directly.

### What This \$420,000 Investment Would Do for Virginians Living With Brain Injury

FY27 — \$120,000 (One-Time Funding)

- Conduct a comprehensive statewide assessment of:
  - Current and future provider needs
  - Requirements for a modern, VITA-approved Client Relationship Management (CRM) or Electronic Health Record (EHR) system
  - System features needed to improve communication, record sharing, and outcome tracking for clients and caregivers

FY28 — \$300,000 (One-Time Funding)

- Develop a detailed implementation plan highlighting:

#### Additional Information

##### Your message has not been sent!

Your officials require the following additional information to be submitted in order for this message to be delivered to them.

##### Several recipients (1)

Your Phone Number

##### Several recipients (1)

Topic

**Send Message**

## 12 Select the "Health & Human Resources - Aging & Rehabilitation" option.

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##### Several recipients (1)

Your Phone Number

804-865-9134

##### Several recipients (1)

Topic

Health & Human Resources - Aging & Rehab ▾

Send Message

## 13 If you have already entered your phone number on the previous page, you will only need to select the "Health & Human Resources - Aging & Rehabilitation" option in the dropdown menu.

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- System features needed to improve communication, record sharing, and outcome tracking for clients and caregivers

FY28 — \$300,000 (One-Time Funding)

- Develop a detailed implementation plan highlighting:
  - New business processes and technology needs
  - Standardized data and outcome measures
  - How a modern system will improve client care, streamline documentation, and strengthen accountability
  - How improved data will benefit clients, caregivers, providers, DARS, funders, and Virginia lawmakers

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Send Message

### Why It Matters

## 14 Click "Send Message"

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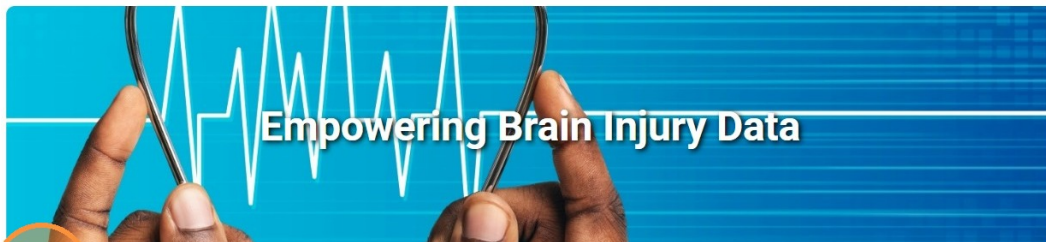
#### Several recipients (1)

Topic

Health & Human Resources - Behavioral Hea ▾

Send Message

## 15 Once you see this confirmation, your message has been sent.



#### Confirmation

Thank you for supporting our effort. We appreciate your interest and hope that you will consider helping us again in the future.

You have communicated with the following:

- Governor Glenn Youngkin (*email*)
- Lt. Governor Winsome Sears (*email*)
- Senator Lamont Bagby (*email*)
- Delegate Betsy Carr (*email*)

#### Share with Friends

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