BIAV SCOPE OF SERVICES

BIAV provides services to:
- Persons with brain injury
- Caregivers of persons with brain injury
- Professionals providing services to persons with brain injury
- Organization volunteers
- General public

These services include:
- Education: conferences, webinars, presentations and workshops
- Outreach and Support: Information and Resource assistance, Trauma Registry outreach, facilitated Support Groups, technical assistance to affiliated support group leaders, and Camp Bruce McCoy
- Public Awareness: informal and unstructured presentations at public events, formal presentations to community based organizations and the general public, collaboration with various traditional and social media sources
- Advocacy: representation of the needs of the brain injury community in the legislative and policy arenas, including self and systems advocacy training tools and resources, policymaker education on the issues and lobbying.

Eligibility Requirements:
- There are no eligibility requirements to participate in education, support group, public awareness and advocacy activities.
- Outreach and Support:
  - I&R services are available on a short term basis to anyone who contacts us via phone, internet, or written correspondence; there are no financial requirements, and intake processes are limited to the collection of demographic data and information on the presenting issue only.
  - Camp
    - 18 years of age or older.
    - No feeding tubes or tracheostomies.
    - Able to balance the camper's physical and cognitive function, level of assistance required for participation and safety at camp, and appropriate staffing resources.

Operating Hours:
- Staff are in the office Monday-Friday 9-5.
- Requests for information can be left anytime on VM, email or via web based submission
- Website and other resources available 24/7

Services Outside of Our Scope include:
- Case Management
- Service Planning
- Crisis Intervention
- Financial Assistance
- Psychological Counseling